

Managers to Leaders

Duration: 4-8 Hours

For
Management

Course Description:

Managers manage; leaders inspire and motivate. This course focuses on the differences between managing and leading while maintaining consistency in all areas of business operations. Team building, communication, leadership style, and fostering a positive work environment are addressed. Emphasis is placed upon building a variety of leadership skills.

This course is based upon active learning, with rich, interactive team-based exercises, and applied experiences.

Learning Objectives:

At the end of this course, participants will be able to:

- Identify the differences between managers and leaders
- Identify team leadership styles
- Explore leader behavior
- Recognize the elements of building positive relationships
- Discover what motivates people, and how to create a motivating climate
- Identify levels of trust
- Explore and understand common approaches to discipline
- Practice a non-punitive approach to dealing with negative behavior

Outcome:

Enhanced leadership skills resulting in improved departmental functioning, communication, and team interpersonal relationships.