

Communicating Requirements to Offshore Resources

Duration: 16 Hours

For
Managers
and
Staff

Course Description:

Organizations can realize the expected savings from application development outsourcing, especially offshore, by reducing misinterpretation of requirements and gaining efficiencies in process. Application teams can learn to adapt their project methodology to meet the communication needs of global application development.

The program starts after requirements have been gathered and documented, and are ready for refining and validating (compliant with BABOK Version 2.)

This course is based upon active learning, with rich, interactive exercises and applied experiences.

Learning Objectives:

At the end of this course, participants will be able to:

- Gain agreement on communication protocols and processes to promote understanding across cultures
- Assess and select appropriate requirements communication techniques to match the needs of offshore resources
- Uncover and validate hidden assumptions impacting requirements with offshore resources
- Refine requirements to be more quantifiable and measurable assuring effective validation
- Plan and conduct mock virtual reviews
- Determine the extent of traceability and change control needed based upon project needs

Outcome:

Increased ability to work effectively with application development outsourcing offshore. This may result in fewer communication issues, and increased application reliability.