

Valuing Diversity & Inclusion

Duration: 4 Hours

For
Managers
and
Staff

Course Description:

Diversity and inclusion are important pieces of an organization's business strategy. Today's businesses are part of the larger global business community, and workplace diversity can drive both competitive advantage and personal growth. Increasing knowledge of diversity can foster greater cultural awareness as well as tap in to the strengths and talents of the entire workforce.

This program focuses on developing the ability to embrace diversity, and effectively assess and respond to diversity-driven situations.

This course is based upon active learning, with rich, interactive exercises, case studies, and applied experiences.

Learning Objectives

At the end of this course, participants will be able to:

- Define diversity
- Identify the components of a diverse workforce
- Recognize diversity challenges
- Reflect on personal awareness of cultural diversity
- Apply a four (4) step model to effectively communicate in diversity-driven situations

Outcome:

Enhanced diversity and inclusion strategies and techniques resulting in improved leadership skills, greater teamwork efforts, and improved workplace staffing. These abilities may help drive competitive advantage in the global business community.